



## Ascend Telecom Infrastructure Pvt. Ltd.

Place : Bangalore

Date: 01.06.2021

To,

M/s. Vikas Engg. Works

Uttar Pradesh East

Subject: Appreciation & Improvement in performance ( FY 2020 - 2021 )

Dear Mr. Pramod,

Please accept this letter as the formal acknowledgement of your outstanding work and as an appreciation of the services our company has received from you. Your company has been associated with our company since many years now and not once have we faced any problem from your side in terms of quality or delivery issues. The result is that our customers are happy with the final work, and we owe part of our success to you.

We also would like to highlight some grey area based on the score card worked out and reported by our delivery team in which you need to improve your level of deliverables. We look forward to improving your performance in some areas such as Delivery SLA , Manpower and taking up more volume of business in near future.

We sincerely appreciate the hard work put by your company and how involved you are personally to ensure that every service is ensured for its quality before it is delivered to us, and all care is taken to make sure they get completed on time. We can always rely on your services because we know even if there is any issue, you will solve it.

We look forward to doing business with you and your company for many years to come and will also recommend your company to other clients and customers. Here's looking forward to another year of our partnership.

Thanking you & best wishes,

For Ascend Telecom Infrastructure Pvt. Ltd.

Dr. Rajat Chitravanshi, CPSCM™

Chief Commercial Officer

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